Getting online in College - Academic Year 2018

Students can take advantage of the high speed college network by connecting their personal computer to the wired socket in their room (Sockets are available in all College rooms, and in Hostels on Jesus Lane, King Street, Emmanuel Road, Glisson Road, St Andrew’s Street). Details of how to connect and the Terms and Conditions are available at: https://intranet.christs.cam.ac.uk/connecting

Other hostels are provided with Broadband service from either Virgin Media or BT and do not need to follow these instructions. At the beginning of each academic year, students are required to register their computing devices on the college network. Please use the following information to do this

**Wired connection in your room**

1. For **wired** connections, plug your computer into the yellow network cable in your room (if yours is missing or damaged please get a new one from the Accommodation Office).
2. Go to https://www.bbc.co.uk to be automatically redirected to the registration page (Figure 1).
3. If you are not automatically redirected to the registration page, please browse to https://bcm.ad.christs.cam.ac.uk/registration.
4. To continue to register your computer for College provided network connection select the **Students** link from the webpage.

5. To get your University password click on the “Collect your username and passwords for Central Services (email, PWF, Raven). You will need your User Name (In Cambridge this is called a CRSID) which is a combination of your initials and a unique number e.g. abc123) for the next step.
6. If you are a fresher or have forgotten your College Network Password, please click on the “you can reset your password online” link to set/reset your password. You will need your University card in order to do this.
If you get the following error, you will need to contact the IT Department.

**There is no Password Reset policy configured for you. You cannot use the Password Reset service.**

7. Enter your username and password then click Register/Download. You are prompted to close then reopen your browser at the completion of registration. Once you reopen your browser a second time a network process will run to connect your computer. You will be prompted to close and reopen your browser again after which you will have full internet access.

**Wireless in student rooms**

Every room on the main College site, Jesus Lane, Kings St, Emmanuel Rd, Glisson Rd and St Andrew’s Street hostels has wireless coverage so students who have a wireless only device may wish to use the following method to connect.

1. Connect to the *Christ’s* wireless network (SSID).
2. The registration process is identical to the wired connection. If you wish to use your device both in wired and wireless modes, you need to register it twice.
3. Personal wireless routers are only allowed in exceptional circumstances for which approval must first be sought via an email to helpdesk@christs.cam.ac.uk. Any approval granted is only valid for that Academic Year.
4. You may wish at a later stage to configure your wireless to use the University-wide eduroam network details for its configuration are available at: https://help.uis.cam.ac.uk/service/devices-networks-printing/network-services/wi-fi

**Printing**

You can connect your Mac or PC to the three printers in the Library and one in Z Basement Print Room via the University DS-Print to use them please see https://intranet.christs.cam.ac.uk/printing

**Connection issues**

If you have connection issues, please check the following:

1. Your yellow network cable is plugged into a network socket in your room and the plastic clip on the cable connector has not been broken off. If it has get a new cable from the Accommodation Office in Z16.
2. If you do not get the registration web page, check that your device is set to receive its network configuration dynamically (sometimes shown as using DHCP).
3. If you can’t reset your password, contact the IT Office in the Library (helpdesk@christs.cam.ac.uk).

Alternatively, you can visit the IT Support Office in the Library Monday to Friday 9:30-16:30. It is however preferable to book an appointment via https://christscollege.roombookingsystem.co.uk